



PALMER CIVIL CONSTRUCTION

Quality Assurance Policy

This Policy applies to all employees, contractors, clients and or any other personnel at a workplace under the management and or control of Palmer Earthmoving Pty Ltd

This Policy affirms the commitment to maintaining a controlled, documented and quality assured product in all aspects of the business.

To achieve this we will:

- Ensure that everyone knows their obligations with senior managers providing visible leadership and commitment;
- Provide a Quality Management system that is based on AS/NZS ISO 9001;
- Utilise internal and third party audits and inspections to monitor compliance;
- Ensuring incidents are investigated and lessons are learnt within the organisation;
- Comply with all applicable legislation standards and contractual obligations;
- Instill and develop a culture of delivering a quality product at all opportunities through inductions and training;
- Ensure continual improvement of quality performance by setting objectives and targets which are communicated and regularly reviewed;
- Engage suppliers and subcontractors who commit to and support this policy;

David Palmer, Managing Director

Date